

**Changed your PC? Or Problems making your PC detect your Eggware key?
(Rainbow Sentinel SuperPro Key).**

Please ensure you have your Eggware key attached and installed on your PC.

We can suggest that after installation of the driver, you verify the following settings:

1). Check that you have the latest Sentinel Drivers installed:

If you have USB moveable storage device or CD-RW or DVD-RW disk or broadband (fast internet):

V7.1 Windows For use with Windows 95 / 98 / NT/ 2000 / XP / 2003server
Sentinel SuperPro File size 7 MB

<http://www.safenet-inc.com/support/files/Sentinel%20Protection%20Installer%207.1.0.zip>

If you have dialup modem access with only a floppy disk access only:

V5.41.0 For use with Windows 64bit (Itanium)
Sentinel SuperPro 465k

<http://www.safenet-inc.com/support/files/ssd5410-64bit.zip>

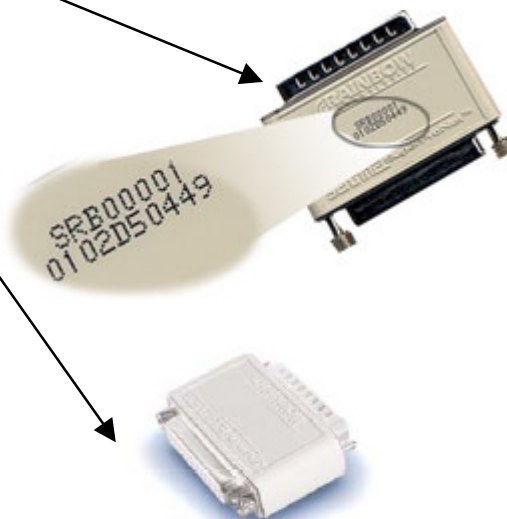
If you experience problems in making your PC talk to the Eggware key, then please check the following:

- 1) Hardware (Eggware key/dongle) is securely attached to your PC's parallel port, that has the Eggware software installed.
- 2) If you are using parallel port key then check in the BIOS, the port Must be set to "enabled" and not "OS controlled".
- 3) There are some other BIOS settings, which are useful for Windows:
Mode : ECP, Normal Bi-Directional, AT, and PS/2
Port address : 378
IRQ : 7
DMA : 3

If you change any settings make sure you reinstall the Sentinel System Drivers.

In some cases we recommend to verify if the drivers have been completely uninstalled. Once you have uninstalled from Add/Remove Programs, we recommend checking if the driver files and registries are still present. If such files and registries are still present we suggest removing the driver before proceeding with a brand new installation.

This is what your TSS Eggware Key looks like



TSS Dongle/security key